



Terms & Conditions

1. The service providers service agreement

This agreement applies between you, (the User) of this Web Site and any Services provided by Gonerby Hill Foot Primary School (The Service provider) to you.

This agreement describes the terms & conditions for using the Service Providers Products and Services. Please read this agreement carefully. Your agreement to comply with and be bound by these Terms & Conditions is deemed to occur when you first use this website. **If you do not agree to be bound by these Terms & Conditions, you should stop using the Web Site and any of its services immediately.**

We reserve the right, at our discretion to update or revise these Terms & Conditions, please check periodically for any such changes. You will be bound by any changes to the Terms & Conditions from the first time you use the Web Site following any changes.

2. Age Restrictions

Persons under the age of 18 should only use this website and our services with the supervision of an adult. Any payment information should only be provided by an adult.

3. Duties

The Service Provider will endeavour to provide availability of our Services on a continuous basis to the User. However, there may be times when a Service is unavailable through routine maintenance, corrective action or circumstances' outside of the control of the Service Provider and we do not guarantee the availability of any service. In such circumstances the Service Provider cannot be held liable for any downtime or difficulties that may be incurred accessing or using any Service. We give no warranty that the Service will be free of defects and/or faults. Users should be aware that they use the Web Site and its contents at their own risk.

4. Intellectual Property

Subject to the exceptions in Clause 5, all content included on this Web Site, unless uploaded by users or 3rd parties, including, but not limited to, text, graphics, logos, icons, images, sound clips, video clips, data compilations, page layout, underlying code and software is the Service Provider. By continuing to use this Web Site you acknowledge that such material is protected by UK and International intellectual property and other laws.

Subject to clause 5 you may not reproduce, copy, distribute, store or in any other fashion re-use the material from this Web site unless given express written permission to do so by the Service Provider in writing.

5. Third Party Intellectual Property

Unless otherwise indicated all Intellectual Property rights including, but not limited to, Copyright and Trademarks, in product images and descriptions belong to the manufacturers or distributors of such products as may be applicable. You may not reproduce, copy, distribute, store or in any other fashion re-use such material unless otherwise indicated on the Web Site or unless given express written permission to do so by the Service Provider in writing.

6. Links to other Web Sites

This Web Site may contain links to other sites. Unless expressly stated, these sites are not under the control of the Service Provider. We assume no responsibility for the content of such web sites and disclaim liability for any or all form of loss or damage arising out of the use of them. The inclusion of a link to another web site does not imply and endorsement of the site themselves or of any control of them.

7. Links to this Web Site

The Service Provider does not allow without prior written permission the linking of this web site to any other web site.

8. Your Account

In order to purchase Goods or Services on this web site you are required to use the account and password provided to you. We will not require any payment information until you wish to make a purchase. By continuing to use the web site you represent and warrant that:

- You accept responsibility for the information that you provide to the Service Provider;



- You have permission to submit payment information where permission may be required;
- You do not use any payment card illegally or not issued to you ;
- You will keep all information accurate and up-to-date and;
- All information you submit is accurate and truthful.

Your use of any Account is affirmation of your representation and warranty that you are aware of and agree to the above.

It is recommended that you do not share your Account details, particularly your username and password. The Service Provider accepts no liability for any losses or damages incurred as a result of your Account details being shared by you. If you have reason to believe that your account details have been obtained without your consent you are advised to change your passwords and access immediately.

GHF is responsible for any card holder transactions that take place across this Web site. Any credit/debit card details taken are entered onto a secure page and are then transferred using SSL technology. We are currently upgrading our SSL Security Certificates to SHA-256 (a version of SHA-2 certificates).

9. School Catering

The cost of a hot school meal is £2.30 per day or £10.50 for the week. If your child is KS1 then their meal is free. The price is set by the school, based upon the recommendation from LCC. When ordering meals from our website, you will be re directed to "Sage Pay" to complete any necessary payment. The selection can be altered at any time up to the Tuesday of the week before the meal has been ordered. Meals cannot be cancelled altogether.

Cancellations

If you have ordered a meal and then realise it will not be required you will need to speak to the school office staff who will place a credit on your account. We do not give account credits for illness, unless under exceptional circumstances.

Choice

There is a daily choice of HSM, pupils can choose between a hot traditional style two course meal, a non-meat option or a jacket potato/snack option to be taken along with the salad bar choices. In addition the children can have salad fresh bread and a dessert from the choice on offer we always offer fresh fruit and there is fresh water available to drink on a daily basis. We are able to cater for special / medical diets there is a form for this available on the school lunch page of the website.

Menu

We operate a 3 week cyclical menu, these are displayed on the school website for the whole of the term. Our menus adhere to the food school nutritional guidelines set out by the Government in June 2014, to ensure a healthy balanced diet.

Ordering

You can order your child's meal in advance for the whole of the term if you wish, if not you can order meals on a weekly/monthly basis.

10. Data Protection

Any personal information that we collect from any Service that we provide to the User will be used in accordance with the Data Protection Act 1998. The details that we collect will be used as follows;

- To provide our services to the User
- To comply with legal requirements
- We do not pass on or sell your information to any 3rd party

11. Limitations of Liability

The Service provider accepts no liability for any direct or indirect loss or damage, foreseeable or otherwise, including any indirect, consequential, special or exemplary damages arising from the use of this Web Site, or any of the Services provided on it, or any of the information contained within. Users should be aware that they use this website at their own risk.

If you are a consumer your statutory legal rights remain unaffected.